



Engage your Patients
in a Program to Manage
Chronic Pain, Prevent
Addiction and Reduce
Opioid Use

Non-Opioid Alternatives: Changing the Conversation and Management of Chronic Pain

CUE for Pain Management Transformation: Connect, Understand and Engage

COURSE OVERVIEW + COACHING: PACT FOR SUCCESS

This one-day course provides necessary skills to change the conversation around chronic pain management, by **C**onnecting with the patient, creating a deeper **U**nderstanding of his/her overall health and then **E**ngaging the patient in non-opioid alternatives (CUE). Participants will practice skills to create trust, compassion, and patient empowerment leading to a successful and sustainable non-opioid pain management approach. The course is led by faculty from the Institute of Healthcare Excellence.

Coupled with changing the conversation, participants will be able to offer patients the Personalized Activated Care and Training (PACT) program. This program uses both telehealth coaching and a digital training platform to help patients manage their pain. Use of PACT with your patients allows you to provide preventative medicine counseling, which is reimbursable, hence supporting your practice while improving your patients' outcomes.

THE CUE PROGRAM AND PACT CAN:

- **Increase revenue** with reimbursement for your preventive medicine counseling in addition to office visits.
- **Improve patient satisfaction** by engaging patients in self-management training with your treatment.
- **Improve long-term outcomes** and help prevent treatment failure.
- **Reduce clinician burnout** through more collaborative, more positive communication about pain

With the current attention and new legislation surrounding non-opioid alternatives, several special CUE session will be offered in various locations. Please visit www.healthcareexcellence.org/events for up-to-date event information.

To learn more about how to engage in this transformative care process, email us at jrippner@iheteam.org or call Jennifer Krippner at 904-834-7408.

ABOUT THE INSTITUTE FOR HEALTHCARE EXCELLENCE

IHE is a physician-led organization taking action to instill humanity into the practice of medicine. IHE works together with healthcare organizations of all sizes to build cultures that embrace the joy, the idealism and the purpose that originally called its caregivers to the profession.

Our proven course curricula create the safe environment needed to realize true cultural transformation and address modern challenges in healthcare. We believe that investing in human capital builds a culture of connection. In so doing, we can deliver quality, safety, efficiency and positive patient experiences to healthcare. Visit HealthcareExcellence.org.